

Voscuris Privacy Policy

1. Introduction

- 1.1 We take your privacy very seriously. We ask that you read this privacy policy carefully as it contains important information about what to expect when we collect personal information about you and how we will use your personal data.
- 1.2 Our registered office is 1, Chlorine Gardens, Belfast, BT9 5DJ
- 1.3 This policy applies to information we collect about:
 - 1.3.1 visitors and users of our Platform; and
 - 1.3.2 people who do business with us or register for our Services

2 The information we collect about you

- 2.1 When you do business with us or register for our Services we may collect the following personal information from you:
 - 2.1.1 name; and
 - 2.1.2 date of birth, gender, postal address, email address and telephone numbers and other data fields in the profile page;
 - 2.1.3 survey information you may submit from time to time.
- 2.2 We may also ask you for information when you report a problem to our helpdesk and may keep a record of any correspondence.
- 2.3 Occasionally we may receive information about you from other sources (such as credit reference agencies) which we will add to the information which we already hold about you in order to help us provide our Services.

3 How we will use the information about you

- 3.1 We gather this information to allow us to provide the Services. The relevant information is then used by us to communicate with you on any matter relating to the conduct of your instructions in general. If you agree, we may also contact you about other products and services we think may be of interest to you.
- 3.2 Should you contribute user-generated content to our Applications or our Platform environment, including any contribution to a forum or chat, or supply session feedback, some of your personal data (such as your name and email address) may be displayed on the Application or our Platform.

- 3.3 When submitting user-generated content (such as a forum posting or chat), you acknowledge and agree that we or our Licensors may access, preserve, and disclose your account information and any content posted by you in order to: (a) comply with any legal process; (b) enforce the terms and conditions of use; (c) respond to claims that any content posted violates the rights of third parties; (d) respond to your requests for customer service; (e) contact you to undertake further evaluation) or (f) protect the rights, property, or personal safety of Voscuris, other users of the Applications and Platform and the public.
- 3.4 We may also use aggregate information and statistics for the purposes of monitoring Application and Platform usage in order to help us to develop our Applications and Platform and our Services. We may also provide such aggregate information to third parties. These statistics will not include information that can be used to identify you.

4 Marketing

- 4.1 We may also wish to provide you with information about special features of our Applications, Platform or any other service we think may be of interest to you. If you would rather not receive this information, please send a blank email message to unsubscribe@voscuris.com. If you agree to us providing you with marketing information, you can always opt out at a later date.

5 Cookies and other information-gathering technologies

- 5.1 Our website uses cookies. Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. These cookies allow us to distinguish you from other users of the website which helps us to provide you with a good experience when you browse our website and also allows us to improve our site.
- 5.2 Our Platform and Applications use cookies when you select the 'remember me' option when logging in to the member's area. The sole purpose of this is convenience, making it unnecessary to retype your username and password every time you logon. You may refuse to accept cookies by selecting this setting on your browser, although this may prevent you from being able to use features of the Platform or Applications that require cookies.

6 How we protect your information

- 6.1 We will use all reasonable efforts to safeguard your personal information. However, you should be aware that the use of the Internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal information which is transferred from you or to you via the Internet.
- 6.2 We have put in place the following security procedures and technical and organisational measures to safeguard your personal information:

Platform and Applications

- 6.3 Your data provided in relation to use of our Platform or Applications is held securely on our databases which are only available to authorised Voscuris personnel or our authorised Licensors on a password protected basis and is not available to any other individual or party. We also use system and application logs to track all access. We review these logs periodically and investigate any anomalies or discrepancies.
- 6.4 You are responsible for ensuring that your account password remains secure. You should not disclose your user name and password to other people. If you forget your password, please contact us at password@voscuris.com.

Business Communications

- 6.5 Any email correspondence between you and Voscuris will not necessarily be encrypted. Emails received by us will be stored securely within our corporate systems.

7 Access to your information and updating and correcting your information

- 7.1 You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please send an email to personaldata@voscuris.com or send a letter to Voscuris at 1 Chlorine Gardens, Belfast BT9 5DJ.
- 7.2 Where your details become outdated you should update your details in the secure area of the Application or Platform, or for business communications by sending an email to update@voscuris.com.

8 Your consent

- 8.1 By submitting your personal information you consent to the use of that information as set out in this policy.

9 Changes to privacy policy

- 9.1 We keep our Privacy policy under regular review. If we change our Privacy policy we will post the changes on our website so that you may be aware of the information we collect and how we use it at all times.

10 How to contact us

- 10.1 We welcome your views about our website, Platform and Applications and our Privacy policy. If you would like to contact us with any queries or comments please send an email to feedback@voscuris.com or send a letter to Voscuris, 1, Chlorine Gardens, Belfast, BT9 5DJ.

11 Links to other websites

- 11.1 Our website contains links to other websites. This privacy policy applies only to this website so when you access links to other websites you should read their own privacy policies.